

Minutes of the Ordinary Meeting of the **ONCHAN DISTRICT COMMISSIONERS** held in the Boardroom, Hawthorn Villa, 79 Main Road, Onchan, on Monday 13th April 2026 at 7:00 pm.

Present:	Mr A Allen	(Chairman)
	Mr S Wilson	(Vice Chairman and Lead Member for Housing)
	Mr A Gibson	(Lead Member for Environmental and Technical Services)
	Mr O Lockwood	(Lead Member for Finance and General Purposes)
	Miss G Corkish	
	Mr D Quirk	
	Mr R Turton	
Apologies:	Miss A Goldsmith	(Deputy Clerk)
In attendance:	Mr R Phillips	(Chief Executive/Clerk)
	Mrs S Johnson	(Chief Finance Officer)
	Mr R Forgie	(District Surveyor)
	Miss A Crellin	(Executive Officer/Assistant)

C26/04/01/01
TO CHOOSE A PERSON TO PRESIDE IF THE CHAIRMAN AND VICE-CHAIRMAN BE ABSENT

Not applicable.

C26/04/01/02
DECLARATION OF INTERESTS OF MEMBERS AND OFFICERS (in accordance with Standing Order 18.3)

The Chairman asked Members and Officers if they wished to declare any pecuniary or non-pecuniary interests in relation to any agenda items due to be considered this evening.

The Chairman reminded Members and Officers that declarations of interests can be recorded now or when the agenda item is due to be considered during the meeting.

C26/04/01/03
BUSINESS REQUIRED TO BE DEALT WITH BY STATUTE BEFORE ANY OTHER BUSINESS

None.

C26/04/01/04
MINUTES

1. **Minutes of the Ordinary Meeting held on Monday 30th March 2026**

The minutes of the Ordinary Meeting held on Monday 30th March 2026, copies of which having previously been circulated, were considered.

Amendments:

Page 3 - **2027 Board Meeting Dates**

Second bullet point replace the “11th January” with the “4th January”

- Page 5 - **Onchan Pleasure Park – Isle of Pride Event Proposal Update**
- Final bullet point after “venue hire” include “catering trailer charges” after “other venues” include “and” and delete “on the Island” so that
- Page 6 - **Moor Vannin Offshore Windfarm – Local Authority Consultation**
- Third to last paragraph include “not” before “opinion based” so that it reads “not opinion based”.
- Page 9 - **Onchan Raceway Limited – Commercial Tenancy Request**
- First bullet point amend “Nina Karts” to “Ninja Karts”

Subject to the above amendment, it was proposed by Miss Corkish and seconded by Mr Wilson and unanimously **RESOLVED that the minutes be agreed as a correct record of the proceedings and be signed by the Chairman.**

C26/04/01/05

TO DISPOSE OF ANY BUSINESS ARISING FROM SUCH MINUTES

None.

C26/04/01/06

TO DISPOSE OF ANY BUSINESS ADJOURNED FROM A PREVIOUS MEETING

None.

C26/04/01/07

TO DEAL WITH ANY BUSINESS EXPRESSLY REQUIRED BY STATUTE TO BE DONE

None.

C26/04/01/08

PLANNING DECISIONS/COMMUNICATIONS FROM THE ISLE OF MAN GOVERNMENT PLANNING COMMITTEE

(i) PA 26/00037/B Mr G Pye – The Hague, 8 Governors Road

Board Members were advised that the planning application is for the creation of a new vehicular access onto Governors Road and the formation of a hardstanding in the front curtilage.

In answer to questions, the District Surveyor advised:

- No comments have been received from neighbouring properties.
- The return date for the planning application is 24th April 2026; and
- The Department of Infrastructure, Highway Services, have commented that the proposals are acceptable in principle; however, the proposed vehicular gate is not supported, as vehicles will stop and manoeuvre on the highway, which is a strategic highway. Highway Services suggests that the gates should be removed from the plan, similar to other open driveways/off street parking located on the same road.

Following a discussion, it was proposed by Mr Gibson and seconded by Mr Lockwood and unanimously **RESOLVED that planning application 26/00037/B - The Hague, 8 Governors Road be recommended for approval subject to the Department of Infrastructure, Highway Services, comments.**

C26/04/01/09

FINANCE AND GENERAL PURPOSES

1. Draft 2024/25^[ODC 27/04/2026] Year End Accounts

To be considered In Committee.

2. Asset Valuation Consideration

To be considered In Committee.

C26/04/01/10

CONSIDERATION OF ANY REPORTS FROM THE CLERK AND OTHER OFFICERS

1. Department of Infrastructure Waste Strategy 2025 to 2035 – Consultation Feedback

The report of the Chief Executive/Clerk dated 13th April 2026, copies of which having previously been circulated was considered.

The Chief Executive/Clerk provided the Board with the following overview:

- The Authority has recently been contacted by the Department of Infrastructure (“the DOI”) in relation to the Isle of Man Government Waste Strategy 2025 to 2035 (“the Waste Strategy”).
- The DOI intends to present the Waste Strategy to Tynwald for consideration, but before doing so, it has requested that the Authority:
 - Consider the Waste Strategy, as well as the feedback received from the Waste Strategy Principles consultation undertaken in 2024; and
 - Provide feedback prior to the deadline of 30th April 2026.

The Chief Executive/Clerk advised the Board of the following:

- The recurring words in relation to local authorities within the Waste Strategy relate to standards of performance, standardisation or service provision and regulatory enforcement for non-compliance.
- With regards to local authority refuse service delivery, it is:
 - Recommended that support be given for the standardisation of service delivery throughout the Island, but only if it can be demonstrated that there is a tangible benefit. The benefit should be to benefit ratepayers, as they fund refuse services via the rating and valuation system.
 - It is highlighted that the DOI will most likely encounter difficulties in obtaining agreement between all the local authorities in relation to service delivery standards. The matter has long been an unresolved issue in relation to other services already provided by local authorities, and something that the DOI is yet to resolve; and
 - It is recommended that the DOI oversight and periodic reporting be supported, but only if the administration of this does not become overly burdensome and if it provides a tangible benefit. The benefit should be to benefit ratepayers as they fund the services via the rating and valuation system.
- The Eastern Civic Amenity Site Joint Committee has yet to meet to consider this matter. It is recommended that the Authority not comment upon civic amenity site delivery until the Joint Committee has considered the matter.

- It is recommended that the Authority support the re-establishment of the Waste Forum as it could provide many benefits for the Authority and ratepayers, especially in relation to:
 - Avoidance of recurring issues or problems.
 - Identification of emerging needs of service users.
 - Sharing of knowledge and resources.
 - Collaboration, especially between central and local government participants; and
 - Transparency.
- The Waste Strategy appears to show a bias towards utilising the capabilities of the Energy from Waste Facility, rather than towards larger scale recycling of all recyclable materials. This is a subjective matter and will most likely cause some division between stakeholders. It is recommended that the Authority support the increased use of the Energy from Waste Facility, but only if more of a supporting rationale not solely relating to financial benefits can be provided by the DOI;
- It is recommended that the Authority highlight to the DOI the importance of stakeholder engagement and consultation in relation to the progression of any primary and secondary legislation to support the Waste Strategy; and
- Meaningful engagement with stakeholders such as the local authorities and ratepayers will ultimately provide outcomes which are transparent, accountable and demonstrate fairness.

Mr Wilson and Miss Corkish, as employees of the Isle of Man Government, both declared a non-pecuniary interest and did not take part in the consideration of the matter.

A discussion in relation to the following took place:

- Noted that the Board Members agree that the Authority should provide feedback to the DOI.
- Noted that the Board support the recommendations and wording used by the Chief Executive/Clerk within the report dated 13th April 2026.
- Concerns were raised regarding potential changes to local services provided by local authorities.
- Commented that the domestic refuse collection service provided by the Authority is currently well received, and it is hoped that any future legislative changes will not reduce the level of service currently provided to the ratepayers of Onchan.
- Highlighted that, as well as the DOI Waste Strategy and the earlier consultation in 2024, there was also a Department for Environment, Food and Agriculture (“DEFA”) consultation on an Environmental Protection Bill in 2025, and it is highlighted that the Waste Strategy needs to be consistent with the outcome of the Environmental Protection Bill.
- Highlighted that the DEFA consultation proposes applying European Union Waste Framework Directives to the Island, which would seem inconsistent with increased use of the Energy from Waste Facility, as shown within the Waste Strategy.
- Noted that the feedback statement from the DEFA consultation and the DOI consultation are both supportive of increased re-use and recycling; and
- Requested that the Board’s representative for the Eastern Civic Amenity Site discuss the matter with the Joint Committee.

Following a discussion, it was agreed that the Chief Executive/Clerk is to submit a response on behalf of the Board to the DOI in relation to the Waste Strategy 2025 to 2035. Furthermore, the response is to be based on the wording provided within the rationale section of the Chief Executive/Clerk’s report dated 13th April 2026.

C26/04/01/11CONSIDERATION OF ANY CORRESPONDENCE**1. The Manx Family Community Centre**

A copy of the correspondence received from the Manx Family Community Association Limited, dated 6th March 2026 in relation to their library services was considered and noted.

A discussion in relation to the following took place:

- Noted that it is not clear what the Manx Family Community Association are seeking to get out of a meeting with the Board.
- Noted that the Association's previous request for funding was not supported by the Board, as Onchan already funds its own library service; and
- Highlighted that the Association has been invited to attend the Local Authority Library Forum to discuss its future plans with officers, but to date the invite has not been accepted.

Following a discussion, it was agreed that the Board will not arrange to meet with the Manx Family Community Association Limited at this time.

2. Local Government (Amendment) Bill 2023

A copy of the correspondence received from Minister Crookall dated 19th March 2026, copies of which having previously been circulated was considered.

Mr Wilson and Miss Corkish, as employees of the Isle of Man Government, both declared a non-pecuniary interest and did not take part in the consideration of the matter.

A discussion in relation to the following took place:

- Recommended that the Authority contact the Members of the House of Keys for Onchan and Garff to request that they support the Authority's comments and views when voting upon the Bill in the House of Keys^[ODC 27/04/2027]; and
- Noted that members of the public can attend the sitting of the House of Keys^[ODC 27/04/2026] on 28th April 2026 to witness the consideration of the matter.

The Chairman requested that the Chief Executive/Clerk write to the Members of the House of Keys for Onchan and Garff to request that they support the views of the Board when considering the Local Government (Amendment) Bill 2023^[ODC 27/04/2026] on Tuesday 28th April 2026.

3. Lawn Green Bowls – Open Day

A copy of the correspondence dated 30th March 2026, received from the Secretary of Lawn Bowls Isle of Man, inviting the Chairman to the official open day for Lawn Bowls on Saturday 9th May 2026 at 1:30 pm, copies of which having previously been circulated, was noted.

The Vice Chairman and Lead Member for Housing confirmed that he would be attending the event. The Lead Member for Environmental and Technical Services stated that he would like to attend the event, but he would need to confirm with the Executive Officer/Assistant once he had checked his work commitments.

4. Isle of Man Government Superannuation Scheme

A copy of the correspondence dated 1st April 2026, received from the Chief Minister in relation to the Isle of Man Superannuation Scheme in relation to the request for progress on scheme reform, copies of which having previously been circulated was noted.

The Chief Executive/Clerk advised the Board of the following:

- That the previous Board had instructed him during 2024 to write to the Chief Minister in support of a letter which Douglas City Council circulated regarding the Local Government Superannuation Scheme reform, and that the Isle of Man Government should prioritise the legislative drafting as the outcome of the proposed changes to the Scheme would provide cost savings to local authorities; and
- A response from the Chief Minister had not been received until this most recent correspondence.

Mr Quirk queried whether he needed to declare an interest due to being a recipient of a pension from the Scheme. The Chief Executive/Clerk advised that there was no requirement to declare a pecuniary or non-pecuniary interest as his own personal pension situation will not be affected by any Scheme reforms.

A discussion in relation to the following took place:

- Noted that it was disappointing that it had taken so long to obtain a response.
- Noted that the Isle of Man Government is still not in favour of prioritising the legislative drafting required to implement the Scheme reforms, which would benefit the local authorities and ratepayers due to the savings that will be made.
- Highlighted that the Isle of Man Municipal Association had arranged a presentation at Douglas City Council recently regarding the Scheme for political members to attend, and it is proposed to arrange this annually if any other Board Members wish to attend in the future.
- Highlighted that there is currently a vacancy for a lay member to sit on the Pension Committee; and
- Recommended that the Authority write to the Department of Infrastructure to request information in relation to the Department Plan, which is referred to within the Chief Minister's letter.

The Chief Finance Officer confirmed that information regarding the Scheme is received by the Authority on a regular basis and that the relevant information is included within the annual year end accounts.

The Chairman requested that the Chief Executive/Clerk write to the Department of Infrastructure, ask suggested regarding obtaining details of the Department Plan, and liaise with the Policy Legislation Team.

C26/04/01/12

TO ANSWER ANY QUESTIONS ASKED UNDER STANDING ORDER 25

None.

C26/04/01/13

TO CONSIDER ANY MOTIONS

1. Motion 77 – Submitted under Standing Order 19

Mr Wilson tabled Motion 77

“That the Authority agrees to introduce a structured opportunity for members of the public who attend Ordinary Board Meetings to ask questions of the Chairman or relevant

Commissioners, in order to enhance transparency, accessibility, and public engagement in the Authority's decision making processes".

Motion 77 was proposed by Mr Wilson, seconded by Mr Lockwood, and will stand adjourned without discussion until the next Ordinary Meeting of the Authority to be held on Monday 27th April 2026.

2. Motion 78 – Submitted under Standing Order 19

Mr Wilson tabled Motion 78

"That the Authority agrees to amend its current approach to the recording of Board Meeting Minutes, as established by Motion 69 (March 2024), in order to enhance transparency, accountability, and clarity in its decision making processes.

That this Motion shall replace the resolution adopted under Motion 69 and introduce the recording of individual Board Members names when relevant within the Minutes of the Board Meetings, rather than limited only to recording attendances at meetings and events, declarations of interest, whom questions submitted under Standing orders have been submitted by proposers and seconders of motions and voting in relation to resolutions set by the Board.

Motion 78 was proposed by Mr Wilson and seconded by Miss Corkish, and will stand adjourned without discussion until the next Ordinary Meeting of the Authority to be held on Monday 27th April 2026,

C26/04/01/14

ENVIRONMENTAL & TECHNICAL SERVICES

None.

C26/04/01/15

HOUSING MATTERS

1. Amendment to Public Sector General Needs Housing Income Thresholds – Public Consultation

The report of the Housing Manager, dated 13th April 2026, copies of which having previously been circulated was considered.

The Chief Executive/Clerk provided the Board with the following overview:

- The Housing Agency within the Department of Infrastructure has launched a public consultation regarding proposed amendments to the Public Sector General Needs Housing Income Thresholds.
- The key proposals include:
 - Updating income eligibility thresholds and introducing automatic annual uplifts.
 - Removing certain priority points that do not reflect housing need; and
 - Introducing discretion for local housing authorities on residential requirements.
- The closing date for responses is 19th May 2026, and the DOI has indicated that no extension to the deadline will be granted.

The Vice Chairman and Lead Member for Housing confirmed that he has been engaging with the Housing Department in relation to this matter and asked the Chairman if he could read out a prepared statement.

The Chairman instructed the Vice Chairman and Lead Member for Housing to read his statement.

“I have taken some time to review the proposed amendment to the Public Sector Housing Allocation Policy and wanted to highlight a few key areas that may warrant consideration as part of any response we may wish to submit.

Firstly, there are proposed changes to how housing need is assessed. In particular, the removal of certain criteria from the points system appears to reduce the emphasis on financial circumstances and housing insecurity. These were previously part of how priority was determined, and their removal may have implications for how need is recognised in practice.

Secondly, the amendments introduce changes to eligibility thresholds, including increases linked to inflation. While this may broaden access to the housing register, it sits alongside a reduced framework for prioritising applicants. That combination could have an impact on how effectively need is distinguished once individuals are within the system.

Thirdly, there is a greater reliance on discretion for local authorities, particularly in relation to residency requirements. However, the consultation does not appear to set out clear criteria for how that discretion should be applied. This may raise questions around consistency and transparency across authorities.

Finally, there is limited detail with the consultation regarding the evidence base for these changes, as well as how they would be implemented in practice, particularly for existing applicants.

Those are the main areas I have identified at this stage. If Board Members are content, I would be more than willing to prepare a draft response on behalf of the Board reflecting any views raised this evening, for consideration ahead of the submission deadline.”

A Board Member queried if there are any figures available from the Authority regarding how many 5 year fixed tenancy reviews have been undertaken, and also how many complaints have been received from tenants.

The Chief Executive/Clerk advised the Board that the Lead Member for Housing is due to bring the Authority’s Annual Housing Report to the next Ordinary Meeting of 27th April 2026, and the information queried could be included within the report.

It was requested that the Housing Department draft a response to the consultation and that it be circulated to all Members before the next Ordinary Meeting for them to provide their comments/responses.

2. Social Housing – Draft Hoarding & Self Neglect Policy and Procedure 2026

The report of the Chief Executive/Clerk dated 13th April 2026, copies of which having previously been circulated was considered.

The Chief Executive/Clerk provided the Board with the following overview:

- The Authority and its employees may come into contact with those who may need further support or be at risk.
- The draft Policy aims to provide awareness and guidance regarding hoarding and self-neglect.
- It demonstrates the Authority’s commitment to a safe and supporting environment and ensures consistent, early intervention that protects people’s wellbeing, reduces the risk to property and employees, and aids safeguarding responsibilities; and
- It is noted that the Vice Chairman and Lead Member for Housing has been involved with the drafting of the policy.

The Lead Member for Finance and General Purpose raised that section 6 of the proposed policy reads as though hoarding is the only sign of self-neglect that triggers a concern. Furthermore, table 1 in the self-neglect procedural guidance from the Safeguarding Board, which is linked to in the policy, makes clear that there are other signs of self-neglect, not just hoarding.

Following a discussion, it was proposed by Mr Wilson and seconded by Miss Corkish and unanimously **RESOLVED** that the draft **Hoarding and Self Neglect Policy and Procedure 2026** be approved and adopted, subject to altering page 4 by replacing the wording from “hoarding” to “self-neglect”.

C26/04/01/16

CHAIRMAN’S ANNOUNCEMENTS

1. Dates for the Diary

Date	Organisation	Event	Time
10 th April 2026	Onchan Silver Band	Spring Concert – Onchan Methodist Church	7:00 pm
13 th April 2026	Onchan District Commissioners	Board Meeting	7:00 pm
17 th April 2026	Trustees of the Crosh Pobble Chonnaghyn	Civic Reception – Hawthorn Villa	2:00 pm to 4:00 pm
17 th April 2026	Cullen Creative	Manx Crosses – Onchan Parish Hall	2:00 pm to 4:30 pm
27 th April 2026	Onchan District Commissioners	Board Meeting	7:00 pm
5 th May 2026	Onchan District Commissioners	Commissioners Surgery – Springfield Court	2:00 pm to 3:00 pm
5 th May 2026	Onchan District Commissioners	Annual General Meeting	7:00 pm
9 th May 2026	Onchan District Commissioners	Commissioners Surgery – The HUB	10:00 am to 12 noon

It was agreed that the attendees for the Commissioners' Surgeries would be discussed at the next Ordinary Meeting of the Board.

C26/04/01/17

ANY OTHER URGENT BUSINESS

1. Ballacurn Trust – Meadow View Properties – Update

The Chairman highlighted his frustrations regarding the limited progress of the Authority's attempt to purchase the currently vacant properties on Second Avenue at the Meadow View Complex.

A Board Member asked the Chief Executive/Clerk for a further update in relation to the matter.

The Chief Executive/Clerk confirmed that following the previous Ordinary Board Meeting, he had contacted both the Department of Infrastructure and the Department for Health and Social Care regarding the matter. It is advised that the matter and the Authority's expression of interest is due for consideration by the Departments shortly, and that it is hoped that, due to a lack of other interested parties, the Authority's expression may be successful.

There being no further business, the public meeting ended at 7:45 pm.

C26/04/01/18

FINANCE AND GENERAL PURPOSES

1. Draft 2024/25 Year End Accounts

The following was considered In Committee and transferred to the public domain.

The Chief Finance Officer provided the Board with the following overview:

- The draft 2024/25 year end accounts are due to be sent to the Authority's External Auditors for them to undertake their audit.
- The next set of draft 2024/25 year end accounts will be brought back to the Board for them to consider once the audit work has been completed.
- There has been an official valuation carried out during the financial year, which has increased the asset value.
- The Authority has made a surplus when Officers had budgeted for a small deficiency, which is mainly due to vacant staff posts, and delays to planned projects, and this has increased the Authority's General Reserves slightly.
- There is no longer any pension liabilities to report upon; and
- The draft 2024/25 year end accounts will now go to the Auditors for them to carry out their audit, and the year-end accounts will be received and presented to the Board for further consideration once the Auditors have completed their work.

The Lead Member for Finance and General Purposes made the following comments:

- The statement of movement in the reserves should show separate housing maintenance reserves for general purpose housing and sheltered housing, since, as the Board Members are aware, they are in very different financial positions; and
- He noticed that the Elderly Persons Complexes reserves, as it is labelled, are shown separately in note 18, but users of the accounts are unlikely to notice this.

The Chief Finance Officer advised the following:

- The non-separation of housing maintenance reserves for general purpose housing and sheltered housing has been a historical matter that the previous Boards and preceding officers from the Authority chose not to alter.
- It is noted that to change the situation would require some resources, but it can be completed if required; and
- It is advised that it would be a decision for the Board to consider and agree upon if the change were to be made.

Following a conversation, the draft 2024/25 year end accounts were noted, and it was requested that once the Auditors had completed their work, the matter be brought back before the Board for further consideration.

2. Asset Valuation Consideration

The following was considered In Committee and transferred to the public domain.

The report of the Chief Finance Officer dated 13th April 2026, copies of which having previously been circulated was considered.

The Chief Finance Officer provided the Board with the following overview:

- The Auditors require the Board's consideration of the asset value held in the Financial Statements on an annual basis.
- The Board is being asked to consider the carrying value of the Authority's fixed assets and to confirm that they are satisfied that the value they have included in the Financial Statements for the year ended 31st March 2025 is not materially different from the fair value considering the market since the year end.
- Consideration should be given to the valuation carried out by Chrystals at the 31st March 2025 and that the valuer's rationale seems reasonable; and
- That this is requirement of the Authority's External Auditors who require the Board to consider the above as part of their Audit work and their review of the Authority's Financial Statements.

Following a discussion, it was proposed by Mr Lockwood and seconded by Miss Corkish and unanimously **RESOLVED that the Board has considered the carrying value of the assets and is satisfied that they are not materially different from the fair value as at 31st March 2025, and that the valuer's rationale seems reasonable. Furthermore, this resolution will be provided to the Authority's External Auditors to progress the finalisation and approval of the 2024/25 Year End Accounts.**

C26/04/01/19

ANY OTHER URGENT BUSINESS

The Chairman advised the Board Members that the next item is not included on tonight's agenda for discussion, but due to the circumstances, it is required to be brought up under any other urgent business and considered at tonight's meeting.

The Chief Executive/Clerk advised that, in accordance with the Authority's Standing Order 17.2, no business shall be transacted at a meeting of the Authority other than that specified in the notice of the meeting, subject to the Chairman's discretion.

The Chairman confirmed that he has given the District Surveyor permission for the matter to be transacted at tonight's meeting.

1. Section 22 – Dangerous Structure

The following was considered In Committee and transferred to the public domain.

The District Surveyor advised the Board of the following:

- That he had been contacted by a Structural Engineer who is carrying out a survey on a property within the District.
- The Structural Engineer has advised the Authority that the structure is not safe and may constitute a dangerous structure and that under Section 22 & 23 of the Building Control Act 1991 as amended by the Building Control (Amendment) Act 2011 ("the Act") the Authority has a duty to investigate the matter and to ensure that the appropriate steps are taken to remove or reduce any danger arising from the structure.
- He attended the property this morning, and it is a dangerous structure.
- He has spoken with the property owner and has issued a letter asking the owners to confirm the following within 14 days:
 - The legal owner of the property and/or structure; or
 - The occupier acting on behalf of the owner; or
 - Able to provide details of the person or entity with legal ownership or responsibility.
- Where it appears to a local authority that a building or structure or part of a building or structure in its District is in such a condition, the Authority may apply to the High Bailiff who may make a remedial order, which authorises the local authority to carry

out remedial work to remove the danger; or requires the owner to within a stated period carry out remedial work to remove the danger.

Following a discussion, it was proposed by Mr Gibson and seconded by Mr Wilson and unanimously **RESOLVED that the Chief Executive/Clerk be given delegated authority to act on behalf of the Authority to issue a formal notice under Section 22 of the Building Control Act 1991.**

2. Matters arising from the Minutes of the Ordinary Meeting held on Monday 30th March 2026

The following was considered In Committee and transferred to the public domain.

A Board Member stated that he had been approached by a tenant at Heywood Court regarding someone trespassing in the grounds of Heywood Court.

The Chief Executive/Clerk confirmed that he had spoken to the Housing Team and requested that those identified as the trespassers be contacted. It was requested that if any tenants experience any further issues, they should report them to the Housing Team and Sheltered Housing Co-Ordinators as soon as possible, or if it is an emergency, contact the Isle of Man Constabulary.

The Board Member also asked the Chief Executive/Clerk for an update in relation to the reporting of maintenance queries and support for the Board Members at future social housing complex surgeries.

The Chief Executive/Clerk advised the following:

- The Housing Manager has met with the Sheltered Housing Co-Ordinators to confirm that any maintenance issues should be reported to the Sheltered Housing Co-Ordinators in the first instance, and they will complete a problem report form for the Maintenance Team to address; and
- The Housing Manager is going to prepare an action list, which will be circulated to the Board Members attending the next surgeries.

There being no further business the meeting ended at 8:11 pm.