

ONCHAN DISTRICT COMMISSIONERS

*Hawthorn Villa,
79 Main Road, Onchan.*

ORDINARY MEETING

31st October 2025

Sir/Madam

You are hereby summoned to attend an **ORDINARY Meeting of the Authority** to be held in the Boardroom at **HAWTHORN VILLA, 79 MAIN ROAD, ONCHAN** to transact the undernoted business on:

Monday 3rd November 2025

7:00 pm - Board Meeting

which will be followed by a meeting of the Board sitting **IN COMMITTEE**. Items on this agenda marked **(P)** will be considered in private, and correspondence is circulated separately.

Please note that the minutes referred to in the agenda have yet to be confirmed by the Authority as a true and correct record of proceedings at the various meetings, and will be published after ratification.

Yours faithfully



**R PHILLIPS
CHIEF EXECUTIVE/CLERK**

AGENDA

The order of business at every meeting of the Authority shall be in accordance with that laid down in Standing Order No. 17 or by a resolution duly moved and seconded and passed on a motion which shall be moved and put without discussion.

Chief Executive/Clerk to provide emergency evacuation procedure for Hawthorn Villa at the commencement of the Meeting.

1. To choose a person to preside if the Chair and Vice-Chair be absent:

None.

2. Declarations of Interest of Members and Officers (in accordance with Standing Order 18):

None.

3. To deal with any business required by statute to be done before any other business:

None.

4. To approve as a correct record and sign the Minutes of the:

4.1 Minutes of the Ordinary Meeting held on Monday 20th October 2025 (Appendix 4.1)

4.2 (P) Staff Minutes of the Ordinary Meeting held on Monday 20th October 2025 (Appendix 4.2)

5. To dispose of any relevant business arising from such minutes if not referred to in the Minutes of any Special Committee:

None.

6. To dispose of any relevant business adjourned from a previous meeting:

6.1 Minutes of the Ordinary Meeting held on Monday 6th October 2025 (Appendix 6.1)

6.2 Motion 75: (Appendix 6.2)

That the Authority provides its support for a new strategic approach that seeks to acquire new residential properties, or land to develop housing stock

6.3 Lead Member for Housing Report – Quarter 2 (Appendix 6.3)

7. To deal with any business expressly required by statute to be done:

None.

8. To consider any planning decisions/communications from the Department of Infrastructure Planning Committee:

8.1 Plans for Consideration (Appendix 8.1)

	PA Reference	Applicant/Address	Return Date
(a)	PA 25/90954/B	Mr & Mrs M Evans – 19 Larch Hill Grove	14 th November 2025
(b)	PA 25/90955/B	Mr R Brown – 5 Maple Avenue	14 th November 2025
(c)	PA 25/80819/B	Mr & Mrs S Colquitt – 4 Hillcrest Grove	21 st November 2025

9. Finance and General Purposes:

None.

10. Consideration of any Reports from the Clerk or other Officer:

- | | | |
|-------------|--|------------------------|
| 10.1 | Data Protection (Fees) Regulations 2018 – Public Consultation | <i>(Appendix 10.1)</i> |
| 10.2 | Onchan Pleasure Park – Bandstand Proposals | <i>(Appendix 10.2)</i> |
| 10.3 | Future of Onchan Pleasure Park – Proposed Extra Ordinary Meeting Dates | <i>(CEO to Report)</i> |
| 10.4 | 2026 Pride Festival | <i>(CEO to Report)</i> |
| 10.5 | (P) Ballachrink Stores – Commercial Tenancy | <i>(Appendix 10.5)</i> |
| 10.6 | (P) Onchan Raceway Limited – Commercial Tenancy Update | <i>(CEO to Report)</i> |

11. Consideration of any relevant correspondence (already circulated unless indicated):

- | | | |
|-------------|---|------------------------|
| 11.1 | Year of the Manx Language | <i>(Appendix 11.1)</i> |
| 11.2 | 2025 Onchan Remembrance Events | <i>(Appendix 11.2)</i> |
| 11.3 | Douglas City Council – Local Government (Amendment) Bill 2023 | <i>(Appendix 11.3)</i> |

12. To answer any questions asked under Standing Order 25:

None.

13. To answer any Motions in the order in which notice has been received:

None.

14. Environmental and Technical Services:

- | | | |
|-------------|---|------------------------|
| 14.1 | (P) Additional Staffing – Parks Department | <i>(Appendix 14.1)</i> |
|-------------|---|------------------------|

15. Housing Matters:

- | | | |
|-------------|---|------------------------|
| 15.1 | Quarterly Standards of Performance Data – Quarter 2 | <i>(Appendix 15.1)</i> |
|-------------|---|------------------------|

16. Dates for the Diary:

Date	Organisation	Event	Time
1 st November 2025	Onchan District Commissioners	Commissioners Surgery – The Hub – Commissioners Lockwood & Wilson attending	10:00 am to 12 noon
1 st November 2025	Onchan Silver Band	Concert of Remembrance – St Peter's Church	3:00 pm
3 rd November 2025	Onchan District Commissioners	Board Meeting	7:00 pm

4 th November 2025	Onchan District Commissioners	Commissioners Surgery – Springfield Court – Commissioners Lockwood & Quirk attending	2:00 pm to 3:00 pm
8 th November 2025	Royal British Legion – Onchan Branch	Children's Poppies Service – St Peter's Church	10:00 am
9 th November 2025	Royal British Legion – Onchan Branch	Remembrance Sunday	9:00 am to 11:45 am
11 th November 2025	Royal British Legion – Onchan Branch	Remembrance Day – Service at War Memorial	10:45 am
17 th November 2025	Onchan District Commissioners	Board Meeting	7:00 pm
26 th November 2025	Onchan District Commissioners	Night of Light	5:30 pm to 9:00 pm
1 st December 2025	Onchan District Commissioners	Board Meeting	7:00 pm
2 nd December 2025	Onchan District Commissioners	Commissioners Surgery – Heywood Court	2:00 pm to 3:00 pm
15 th December 2025	Onchan District Commissioners	Board Meeting	7:00 pm

17. Any other URGENT business as authorised by the Chair for consideration:



ONCHAN DISTRICT COMMISSIONERS

NOTICE OF MOTION

Proposed by:	Commissioner Scott Wilson
To:	Chief Executive/Clerk
Date:	1 st October 2025
Standing Order 19.5:	Any motion of which notice has been duly given, upon being moved and seconded, shall stand deferred without discussion until the next ordinary meeting of the Authority, this being Monday 20 October 2025.

That in conjunction with the Onchan District Commissioners' Social Housing Strategy, the Authority resolves to:

1. Explore the acquisition of larger residential properties within the district with the specific intention of converting them into Houses of Multiple Occupancy (HMOs) to help meet the diverse housing needs of residents. This can be achieved through direct contact with estate agents, and an advertising campaign encouraging those considering the sale of their properties to contact the Onchan District Commissioners.
2. Undertake an advertising campaign encouraging local landowners to contact the Authority should they wish to sell land that could be used for the development of affordable social housing.
3. Investigate the feasibility of compulsory purchase of land and properties where necessary to progress the delivery of social housing. Such compulsory acquisition would be undertaken under the powers granted to local authorities in the Acquisition of Land Act 1981 (of Tynwald), which enables compulsory purchase for housing and other public purposes, subject to Tynwald approval and safeguards for affected landowners.

MOTION NO. 75

Supporting Information:

The Authority's Housing Strategy highlights the urgent need for additional affordable housing stock. Demand for smaller units, shared housing, and affordable rental accommodation continues to increase. By taking proactive measures, including land acquisition and development, the Authority will demonstrate leadership in tackling the local housing shortage.

This Notice of Motion dated 1st October 2025 signed by:

Name Scott Wilson

Signed [Signature]



MEMORANDUM

Memorandum to:	Board of Onchan District Commissioners
Reporting:	Lead Member for Housing
Date of the Meeting:	20 th October 2025
Subject:	Housing – Quarterly Report (Quarter 2)
Public or Private Document:	Public

This document covers part of the quarter 2 reporting period for the period 1st August to 30th September 2025. (June was covered in the previous report).

For your information the quarter reporting period would be follows:

Quarter	Months	Lead Member's Report due
Q1	April, May, June	By last meeting of the Board in July
Q2	July August, September	By the last meeting of the Board in October
Q3	October, November, December	By the last meeting of the Board in January
Q4	January, February, March	By the last meeting of the Board in April

1. MAINTENANCE OF PUBLIC SECTOR HOUSES

1.1 Projects in Progress

i. Springfield Court – Refurbishment

This project has now received planning approval. The District Surveyor and the Property Maintenance Manager are now progressing the

project through the next stages of the Department of Infrastructure's Petition Procedures.

ii. **Springfield Court Phase 1 – UPVC Windows and Doors Replacement**

The contractor, NK Construction Limited, has commenced on site and the project is progressing. All residents have been informed with a schedule supplied by the Contractor.

iii. **General Housing – Installation of Thermostats**

This project is now completed.

iv. **Scheme 10 Inner Barrule Drive and Ballachrink Drive – Refurbishment**

This project has been approved, and a contractor was initially appointed. However, following their appointment, the contractor withdrew from the contract citing commercial reasons. The Authority has since negotiated with the second place bidder from the original tender process. The outcome has been positive and the Authority is now awaiting approval from the Department of Infrastructure to proceed with the appointment of the alternative contractor.

1.2 Voids (Vacant Properties)

The reporting period has recorded 6 void properties returned to the Authority. This is split as follows:-

- 3 General Housing; and
- 3 Sheltered Housing.

2. MANAGEMENT AND CONTROL OF HOUSING WAITING LISTS

2.1 Waiting Lists:

As of 30th September 2025, there are 145 live applications on the Authority's social housing waiting list. The list is split as follows:-

- 76 general housing;
- 41 sheltered housing; and
- 28 transfer requests.

Waiting Lists Housing Needs Breakdown:

General housing is split as follows:-

- 45 applicants require 1 Bed;

- 45 applicants require 2 Beds;
- 11 applicants require 3 Beds; and
- 3 applicants require 4 Beds.

Sheltered housing is split as follows:-

- 36 applicants require 1 bed.
- 5 applicants require 2 beds.

3. **TENANCY MANAGEMENT**

3.1 **Anti-Social Behaviour**

There has been one report of anti-social behaviour this quarter, which has been resolved.

There has also been one report of police and social workers attending a property which was causing disturbance to a neighbour, but this was necessary on wellbeing and safeguarding grounds for the tenant. We are assured that the relevant professionals continue to be involved, and no further occurrences or concerns have been reported.

3.2 **Administration:**

During the reporting period, a range of administrative tasks have been undertaken to ensure effective tenancy and housing management.

A total of 12 tenancy reviews were completed for various reasons. In addition, there has been continued active management of the Housing Waiting List, which involves conducting annual reviews of applicants' current circumstances and responding to individual cases as they arise.

3.3 **Garden Maintenance**

During the reporting period, the previous stage 1 housing byelaw letters issued to remind tenants on the upkeep of the gardens were cleared.

However, the officers will be conducting estate inspections during the coming weeks to ensure that gardens are upkeep is undertaken.

3.4 **Formal Complaints**

None.

3.5 **Rent Arrears**

The accounts that are showing an arrears balance are actively being managed with appropriate repayment plans in place. A rent report was previously circulated to the Members, as well as an update included within the quarterly performance data report.

4. **LAND FOR HOUSING**

Government departments as land owners have been contacted as requested by the Board. The Chief Executive/Clerk to report updates in due course.

5. **STRATEGIC AND POLICY**

5.1 **Void Policy**

No maintenance works to report that fall under the void policy for approval.

5.2 **Housing Strategy**

A draft Housing Strategy Policy is currently being developed. Once the initial draft is finalised, it will be presented to the Board for further consideration and feedback.

Report submitted for your information.



Lead Member for Housing
Scott Wilson

PLANS LIST

Board Meeting to be held on Monday 3rd November 2025

The Lead Member of Environmental and Technical Services and the District Surveyor have viewed the applications and recommend the following:-

	Applicant/Address	Description
PA 25/90954/B Return Date 14/11/2025	Mr & Mrs Matthew Evans 19 Larch Hill Grove Tromode	Erection of two storey extension to side elevation of existing dwellinghouse
	<i>Recommendation – Approve</i>	
PA 25/90955/B Return Date 14/11/2025	Mr Roger Brown 5 Maple Avenue	Erection of single storey extensions to both side elevations and alteration of doors and windows to rear elevation
	<i>Recommendation – Approve</i>	
PA 25/80819/B Return Date 21/11/2025	Mr & Mrs S Colquitt 4 Hillcrest Grove	Erection of Fencing to residential curtilage (retrospective)
	<i>Recommendation – Approve</i>	



REPORT

Report to:	Board of Onchan District Commissioners
Reporting Officer:	Chief Executive/Clerk
Date of the Meeting:	3 rd November 2025
Subject:	Data Protection (Fees) Regulations 2018 – Public Consultation
Public or Private Document:	Public

Introduction:

The Information Commissioner has launched a public consultation regarding proposed changes to the registration fees organisations pay to the Information Commissioner's Office (ICO).

It is highlighted that there are no proposed changes to the current fees that apply to local authority political representatives i.e. that they are exempt from paying a fee.

The current fee structure for organisations comprises a £70 registration fee and a £50 renewal fee. These amounts have remained unchanged since 2011.

The ICO is proposing the following tiered fee system:

- Small businesses (fewer than 10 employees) – £75.
- Medium businesses (11 - 49 employees) – £150.
- Large businesses (50+ employees) – £2,400.
- Isle of Man public sector – £300,000 group fee.
- Charities and non-profits – free registration.

The closing date for responses is 1st December 2025.

Proposed responses on behalf of the Authority are outlined below in the Supporting Rationale section of this report.

Previously Considered by the Board:

Ordinary Board Meeting held on 20th October 2025.

Minute reference C25/09/02/11.

Recommendation/s or Action/s Taken:

Option 1

That the Board resolves to submit the draft responses to the Data Protection (Fees) Regulations Public Consultation as outlined within the Chief Executive/Clerk's report dated 3rd November 2025.

Option 2

That the Board makes amendments to the draft responses outlined within the Chief Executive/Clerk's report dated 3rd November 2025. Furthermore, the accepted amendments be submitted to the Data Protection (Fees) Regulations Public Consultation.

Supporting Rationale:

The update to the fee structure is proposed to ensure that the ICO remains independent and sufficiently resourced to meet its statutory obligations. This includes the requirement not to over rely on Isle of Man Government funding.

Question – Do you think the ICO should charge larger organisations more than smaller organisations?

Yes.

Question – Do you think a tiered fee model should be based on employee headcount?

Yes.

Question – Do you support the proposal that non-employers (such as trusts, administered entities) be charged the same as small businesses?

Yes.

Question – Do you agree that charities and non-profits should be exempt from paying a fee?

Yes.

Question – Do you agree with the proposed fixed fee of £300,000 for the Isle of Man public sector?

No.

Question – Any other feedback you want us to consider?

The ICO has confirmed that local authorities will be subject to the proposed public sector fee of £300,000 per annum. In the absence of further detail regarding how the fee will be split between the Government and local authorities, this proposal could have a negative financial impact on local authority budgets.

Alternatives Considered but not Recommended:
That the Board does not submit a consultation response.
Standing Orders:
Not applicable.
Resource Impact:
Not applicable.
Financial Impact:
• If local authorities are to contribute to the public sector annual fee of £300,000, this may negatively affect the Authority. • The Authority currently pays a £50 renewal fee per annum.
Legal and/or Insurance Impact:
• Data Protection Act 2018. • Data Protection (Application of General Data Protection Regulations) Order 2018. • General Data Protection Regulations and Law Enforcement Directive Implementing Regulations 2018. • Data Protection (Fees) Regulations 2018.
Equality Impact:
Not applicable.
Climate Change Impact:
Not applicable.
Consultation with Others:
• Lead Member for Finance and General Purposes, and Lead Member for Environmental and Technical Services – Onchan District Commissioners. • The ICO.
General Data Protection Regulations and/or Confidentiality Impact:
Not applicable.
Appendices:
See enclosed consultation documents.

For Members Consideration.

A handwritten signature in black ink, consisting of several sweeping, connected strokes that form a stylized, elongated shape.

ROSS PHILLIPS

CHIEF EXECUTIVE/CLERK

Foreword



I am pleased to invite comment on this important consultation on a new fee structure for organisations registering with the Information Commissioner's Office (ICO).

Now more than ever, it is vital for the Island's businesses and communities that we maintain an effective, credible, and independent data protection regulator.

The Isle of Man's adequacy status is crucial to the Manx economy, enabling seamless data flows to the UK and Europe without requiring additional safeguards. To preserve this status, the Isle of Man must continuously demonstrate that its data protection framework remains robust, independent, and capable of meeting the demands of an increasingly complex digital landscape.

This consultation aims to help us deliver on this by changing the way that we are funded and increasing our revenue. This will allow us to meet our statutory obligations to operate independently of government funding. It will also give us the resources to proactively support organisations, engage with the public, and promote responsible innovation.

To support this transition, I would like to thank Treasury for recognising the needs of the office and providing a budget uplift of £250,000, along with approval to launch this consultation. Their support has enabled us to begin strengthening our capacity and capabilities while exploring a longer-term, sustainable funding model.

Increasing revenue could be delivered by simply increasing the fee everyone pays to register. But it doesn't feel fair to charge both a sole trader and a large bank the same fee. So, we are proposing a fairer, tiered system. Under this model, larger organisations pay more than smaller ones, reflecting the greater data risk and regulatory oversight they require. This approach aligns with systems already in place in Jersey, Guernsey, and the UK.

We welcome views from all stakeholders and members of the public. Your feedback will help shape a fee system that protects rights, supports business, and promotes responsible innovation across our Island.

Dr Alexandra Delaney-Bhattacharya

Isle of Man Information Commissioner

Summary:

What does this consultation aim to do?

Introduce a new fee structure for registering with the Information Commissioner's Office. This aims to increase revenue to allow the office to be self-funded and increase proactive support for organisations and individuals.

Who will the proposed changes impact?

Organisations who currently need to legally register with the Information Commissioner's Office as a controller and/or processor.

Who do we want responses from?

We would like to hear from businesses, stakeholders, representative bodies and members of the public.

Background:

1. The Isle of Man has a long-standing commitment to strong data protection. Well-regulated data is vital to the Island's economy - particularly for sectors like financial services - which depend on the free flow of personal data to and from the UK and Europe. This is made possible by our 'adequacy status', granted when we align with international data protection standards.
2. The Office of the Data Protection Registrar was established in 1986. Since then, its remit has expanded to include responsibilities under the Unsolicited Communications Regulations (2005), Employment Act (2006) (as a Prescribed Person for whistleblowing), the Freedom of Information Act (2015), and the Applied GDPR and LED Orders (2018).
3. The introduction of the GDPR significantly expanded individual rights, increased organisational responsibilities and strengthened enforcement powers for supervisory authorities.
4. Today, the Information Commissioner leads a statutory office with both *ex-post* (reactive) functions - such as complaints, investigations, enforcement, and FOI reviews - and *ex-ante* (proactive) work, including public engagement, education, and advisory services. The office also maintains a register of over 3,000 controllers and processors (3,202 as of 1 July 2025).
5. To maintain its statutory obligations, the ICO must be free from external influence and adequately resourced to carry out its statutory duties without undue reliance on government funding.

The current fee structure:

6. When the GDPR was introduced in 2018, data protection authorities in neighbouring jurisdictions considered introducing fee models to support their new regulatory responsibilities. As part of the wider preparation for the introduction of the GDPR, the Isle of Man Government also consulted on a proposed fee structure with the option of a flat fee for all or a tiered fee structure¹. While the responses were in favour of a tiered structure, the Data Protection (Fees) Regulations (2018)² maintained the flat-rate structure introduced in 2011³.
7. This is the fee structure that remains in place today. Under this model, organisations pay a £70 registration fee or a £50 renewal fee annually, regardless of size, sector, or the scale and sensitivity of personal data they process. Charities and not-for-profits are exempt from paying fees (unless they operate CCTV).
8. While all organisations must follow data protection laws, there are some exemptions in place that mean an organisation is not required to register with the ICO⁴. However, this consultation will focus solely on fee structure.
9. Since 2018, and the introduction of the GDPR and local legislation, the scale and complexity of data processing has grown significantly, driven by rapid technological advances. As a result, the workload of the Information Commissioner's Office has increased, particularly in responding to complaints and breaches.
10. A review of the office's operations in 2023, and again in 2024 under the new Information Commissioner, found that the office was under resourced. In the financial year 2025/26, registration fees are projected to generate £152,000 - only 21% of total income - with the remaining 78% provided by government. Lack of revenue had caused staffing issues, and the office was dealing with backlogs in many areas and could not provide proactive support and guidance.
11. To address this, the Commissioner set out a vision for:
 - an update to the fees structure as a step towards increasing revenue and achieving financial independence; and
 - a more proactive, outward-facing approach - engaging with industry and the public sector to promote responsible innovation, raise awareness, and provide practical guidance.

¹ <https://consult.gov.im/cabinet-office/new-data-protection-bill/results/gdprconsultationresults.pdf>

² [Data Protection \(Fees\) Regulations 2018](#)

³ The Data Protection (Fees) Regulations 2011 (SD 2011/0426)

⁴ [GDPR and LED Implementing Regulations 2018](#)

Fee structures in neighbouring jurisdictions:

12. In developing these proposals, we reviewed how neighbouring data protection authorities set their fees.

13. Following the introduction of the GDPR in 2018, regulators in Guernsey, Jersey, and the UK reviewed their fee models to support expanded responsibilities and increased demand. Each have since adopted tiered, risk-based systems, where larger organisations pay more - ensuring fairness and enabling greater regulatory capacity.

Guernsey introduced a two-tier model in 2021 and reviewed their fee model in 2025⁵. The annual fees are:

Number of Employees	Fee
Less than 50	£60
More than 50	£2,400

Jersey increased fees in 2019, based on staff numbers and turnover, with additional charges for financial services and special category data⁶.

Full-Time Employees	Full-Time Employees Charge	Proceeds of Crime Charge	Special Category Data Charge*
Less than 10	£70	£50	£50
Between 10 and 50 inclusive	£90	£150	£150
More than 50	£500	£600	£350

*The special category data charge only applies if the controller/processor is also registered with the Jersey Financial Services Commission (JFSC) and the past-year revenue is more than £100k.

Jersey also charges an additional fee based on past-year revenues of £150 for organisations that had a revenue of over £5m and £500 for organisations that had a revenue of over £20m.

⁵ [Data Protection Authority's registration fees to increase from 2025 · ODPA](#)

⁶ [Jersey Office of the Information Commissioner - Registration & Charges Frequently Asked Questions \(FAQs\)](#)

The UK reviewed its model in 2024⁷, introducing three tiers based on turnover and staff size:

Size of Organisation	Fee
Tier 1: Turnover less than £632K per annum or less than 10 employees	£52
Tier 2: Turnover less than £36m per annum or less than 250 staff	£78
Tier 3: Turnover more than £36m per annum or more than 250 staff	£3,763

14. In Guernsey, Jersey, and the UK non-profit organisations and charities do not pay fees. Government contributions are built into each system. In Guernsey, the States pay a fixed fee of £250,000; in Jersey and the UK, statutory functions not covered by registration income - such as Freedom of Information - are funded directly by government.

⁷ [Data protection fee regime: proposed changes - GOV.UK](#)

The proposed fee model:

15. We are proposing that the current flat fee structure (£70 registration, £50 renewal) does not reflect the regulatory risk or ability to pay. We believe that small businesses should not pay the same as large organisations that process more data and require more oversight.
16. To replace the flat fee structure, we are proposing a tiered model based on employee headcount, following Guernsey's approach.
17. Organisations will confirm their headcount during registration or renewal and will pay the following annual fees:

Number of Employees (FTE) ⁸	Fee
Less than 10	£75
11 – 49	£150
More than 50	£2,400

- Non-employers such as trusts and administered entities will be charged at the same rate as small businesses.
 - Non-profits and charities will not be required to pay a fee. If not currently exempt, these organisations will pay an annual fee of £75.
18. We believe this model is fairer, more sustainable, and better aligned with actual regulatory burden - ensuring those with greater capacity and risk contribute accordingly.
 19. It is also proposed that the Isle of Man public sector, as a registrant in its own right, be subject to a fixed annual registration fee of £300,000 to cover regulatory supervision under the data protection and FOI legislation, in line with the UK and Jersey. This fee would replace individual controllers and processors within the public sector paying distinct and individual fees, though these organisations would still be required to register with the ICO.
 20. It is our intention that the proposed model includes a mechanism to review fees when the ICO's remit changes, avoiding the need for repeated public consultations.

⁸ We are defining 'number of employees' as full-time equivalent headcount at the time of registration or renewal.

Consultation and next steps:

21. While the proposal is specific, we want to remain open to all perspectives. We are committed to listening and ensuring that the final model reflects the needs of our Island's businesses, communities, and data protection standards. Your feedback will be essential in helping us deliver this.

22. We are seeking views on the following questions:

Do you think the ICO should charge larger organisations more than smaller organisations?

- Yes
- No

Do you think a tiered fee model should be based on employee headcount?

- Yes
- No

Do you support the proposal that non-employers (such as trusts, administered entities) be charged the same as small businesses?

- Yes
- No

Do you agree that charities and non-profits should be exempt from paying a fee?

- Yes
- No

Do you agree with the proposed fixed fee of £300,000 for the Isle of Man public sector?

- Yes
- No

Any other feedback you want us to consider?

23. The consultation will be live for six weeks, closing on 1 December 2025. We will review the consultation and publish a summary of your views as well as our response and associated next steps

Appendix A: Legal basis for registration fees

The GDPR and LED Implementing Regulations 2018 set out the requirement for controllers and processors to register with the Information Commissioner and the need to pay a fee.

The structure and amount of fees payable to the Information Commissioner is set out in the Data Protection (Fees) Regulations 2018.

Any changes to the fee structure must be implemented through a new Fees Order, prepared by Treasury in consultation with the Attorney General's Chambers and approved by Tynwald. This consultation paper seeks feedback on the principles and structure of the proposed fee model, which will inform the drafting of that Order.

Relevant legislation:

- Data Protection Act 2018 (primary legislation):
https://legislation.gov.im/cms/images/LEGISLATION/PRINCIPAL/2018/2018-0010/2018-0010_2.pdf
- Data Protection (Application of GDPR) Order 2018:
<https://www.legislation.gov.im/cms/images/LEGISLATION/SUBORDINATE/2018/2018-0143/2018-0143.pdf>
- GDPR and LED Implementing Regulations 2018:
https://www.legislation.gov.im/cms/images/LEGISLATION/SUBORDINATE/2018/2018-0145/2018-0145_2.pdf#xml=http://DEDICAT-P5FRR4I/isysquery/471fd658-dc41-4ef3-8bfe-20e1588c4189/1/hilite/
- Data Protection (Fees) Regulations 2018:
<https://www.legislation.gov.im/cms/images/LEGISLATION/SUBORDINATE/2018/2018-0169/2018-0169.pdf>



REPORT

Report to:	Board of Onchan District Commissioners
Reporting Officer:	Chief Executive/Clerk
Date of the Meeting:	3 rd November 2025
Subject:	Onchan Pleasure Park – Bandstand Proposal
Public or Private Document:	Public

Introduction:

As part of previous considerations regarding the future of Onchan Pleasure Park, the proposal for the installation of a bandstand was explored.

The Chairman, Mr. Allen, has requested that this proposal be treated independently from the broader plans for the Park. This is in the interest of progressing the installation without waiting for the progression of the overall master plan for the Park's future.

Outline designs and estimated costs have been included within this report to give Members of the Board the opportunity to consider the proposal.

Previously Considered by the Board:

Not applicable.

Recommendation/s or Action/s Taken:

Option 1

That the Board resolves in principle to the proposal to install a bandstand within Onchan Pleasure Park.

The final design, location, cost, and funding mechanism are to be subject to further resolution.

Option 2

That the Board resolves that it is not in favour of the proposal to install a bandstand within Onchan Pleasure Park.

Option 3

That the Board resolves that the matter be included within an overall plan for the future of Onchan Pleasure Park.

Supporting Rationale:

- **Entertainment** – a bandstand would provide a dedicated space for performers, enhancing the Park's appeal as a venue for public entertainment. This could include events organised by the Authority as well as those hosted by other parties.
- **Ceremonies** – a bandstand would serve as a focal point for civic ceremonies, such as weddings. Currently, civic ceremonies may be held at the Park with approval from both the Authority (as landlord) and the Registrar General via a One-Off Place application.

The Chief Executive/Clerk intends to present a separate proposal to the Board for consideration regarding the submission of an application for the Park to become a permanently approved venue for the solemnization of civil marriages and/or the formation of civil partnerships. This would be in accordance with the Marriage Act 1984 and the Civil Partnership Act 2011.

- **Shelter** – in addition to ceremonial and entertainment functions, a bandstand would offer shelter for Park users throughout the year.

Alternatives Considered but not Recommended:

Not applicable.

Standing Orders:

Not applicable.

Resource Impact:

If the proposal is to progress, the officers within the Surveyors Department will be required to undertake the following tasks:

- Administer a planning application.
- Arrange the purchase and haulage of the structure.
- Procure the services of suitable contractors to undertake the installation of the structure, and any other associated works, such as access paths, lighting provision, and/or seating.

Financial Impact:

Supply only costs have been provided to illustrate the range of prices associated with purchasing a bandstand structure.

In addition to the purchase cost, it is recommended that a provisional allowance of approximately £10,000 be considered to cover haulage and installation. It should be noted

that any supplementary works, such as the provision of lighting, seating, or landscaping, are likely to require additional funding.

Legal and/or Insurance Impact:

Planning approval will be required for the installation of the structure.

Equality Impact:

Any new structure will be required to provide level access to those who intend to use it.

It is advised that this matter be taken into consideration when identifying a location to site the bandstand.

Climate Change Impact:

Not applicable.

Consultation with Others:

- Broxap Street Furniture – supplier.
- David Ogilvie Engineering – supplier.
- Black Country Metalworks Limited – supplier.
- Planning and Building Control Directorate – Department of Environment, Food and Agriculture.
- Chairman – Onchan District Commissioners.
- District Surveyor, and Environmental and Technical Services Manager – Onchan District Commissioners.

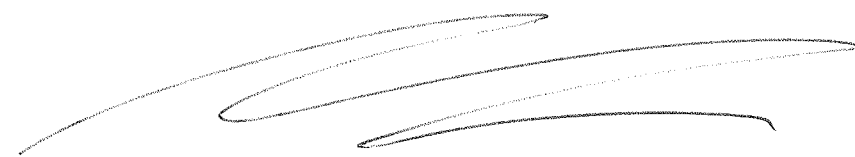
General Data Protection Regulations and/or Confidentiality Impact:

Not applicable.

Appendices:

See enclosed designs and costs.

For Members Consideration.



ROSS PHILLIPS

CHIEF EXECUTIVE/CLERK

In Stock

Street Furniture

Bollards

Litter Bins

Seating

Cycle Parking

Canopies & Shelters

Sport & Play

Case Studies

Resources

NBS Library



Rotundas

**£45,000 supply and installation
excluding foundations/base to fix to**

💬 Ask a question

BXTS/GAZ2

From:

£POA (Inc. VAT)

Rotundas tensile waterproof canopy with galvanized poles and frames. White canopy as standard.

Size *

9m x 3m

Quantity

− 1 +

REQUEST A QUOTE

NEED ADVICE?

Delivery information

[Find out more](#)



Bury Bandstand

£125,000 supply and installation
Foundations/base not included

💬 1 Questions \ 1 Answers

BXMW/BURY

EPOA (Inc. VAT)

Traditional style bandstand that is produced using modular components allowing a quick and easy installation, utilising lightweight sections to achieve stability whilst maintaining aesthetics.

Quantity

REQUEST A QUOTE

NEED ADVICE?

Delivery information

[Find out more](#)





Darell Gazebo

 2 Questions \ 2 Answers

BX/HMP 200012

£5,464.00 Ex. VAT (£6,556.80 Inc. VAT)

[+ !\[\]\(30f00984aba99388d6a49f0cbef8fc1a_img.jpg\) Add to spec](#)

The Darell Gazebo is one of our larger, most stunning and popular gazebos, offering a beautiful focal point of any school playground or outdoor area.

Quantity

[-](#) [1](#) [+](#)

[REQUEST A QUOTE](#)

[NEED ADVICE?](#)

Delivery information

[Find out more](#)

6.7 metre diameter
Supply only.
Sides and seating not included.

[FIRESIDE](#) ▾[HOMEWARE](#) ▾[LIGHTING](#) ▾[GARDEN](#) ▾[SCULPTURES](#) ▾[HARDWARE](#) ▾[SIGNS](#) ▾[SEASONAL](#) ▾[SALE](#)[ABOUT US](#) ▾[Gazebos, Rose Arches & Structures](#) | [Large Garden Structures & Pavilions](#) | ['Lady Millicent' Bandstand - 4.4m](#)

Supply only
Sides included

4.9 ★★★★★ [See Our Reviews](#)

INSTALLATION AVAILABLE

GENEROUS SPACE FOR SEATING

HS748-4-F-CRM

'Lady Millicent' Bandstand - 4.4m

October Offer (ends soon):

£22,500.00 ~~£25,000.00~~

- ✓ [Care & Maintenance](#)
- ✓ [Get an extra 15% off when you collect](#)

Free Delivery

Made/prepared to order approx 16-22 week lead time

1

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FEATURED AT BUCKINGHAM PALACE

INSTALLATION AVAILABLE

HS736-4-F-CRM-LOW

'Lady Leticia' Low Roof Bandstand - 4.4m

£25,000.00

- ✓ [Care & Maintenance](#)
- ✓ [Get an extra 15% off when you collect](#)

Free Delivery

Made/prepared to order approx 12-16 week lead time

1

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FEATURED AT BUCKINGHAM PALACE

INSTALLATION AVAILABLE

HS736-6-F-CRM-DLX

Deluxe 'Lady Leticia' Bandstand - 6m

£26,900.00

- ✓ [Care & Maintenance](#)
- ✓ [Get an extra 15% off when you collect](#)

Free Delivery

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Gazebos, Rose Arches & Structures | Metal Gazebos | 'Lady Leticia Dream Carousel' Bandstand Pavilion - 4.4m



Supply only
Sides not included

4.9 ★★★★★ See Our Reviews

FEATURED AT BUCKINGHAM PALACE

INSTALLATION AVAILABLE

HS736

'Lady Leticia Dream Carousel' Bandstand Pavilion - 4.4m

£20,500.00

✓ [Get an extra 15% off when you collect](#)

Free Delivery

Finish

Select ▾

1

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6.5m Oakhampton Bandstand

£91,000 plus VAT supply only
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Caledonia Bandstand

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Alyson Crellin

From: Admin
To: Admin
Subject: FW: Year of the Manx Language.
Attachments: Year of the Manx Language info letter - get involved.docx; Year of the Manx Language info letter - get involved.pdf

From: Clerk <clerk@arbrus.gov.im>

Sent: 27 October 2025 17:29

To: [REDACTED]

Subject: Year of the Manx Language.

Fastyr mie all,

Find attached letter on behalf of the Manx Language Network about the Year of the Manx Language. Wearing one of my other hats I'm a member of the organising committee.

Please can you distribute this to your Commissioners/Councillors and please get in touch if you have any queries or thoughts on how your local authority might get involved to support the Year of the Manx Language. I'm happy to discuss any thoughts you might have and I've got a few ideas about simple, low cost steps you could take to support the Year.

Gura mie eu.

Phil

Phil Gawne BSc (Hons)
Clerk to the Arbory and Rushen Parish Commissioners,
Lamode,
Rushen.

clerk@arbrus.gov.im
01624 834501
07624 416221

Please note I am employed for 20 hours a week so while I will endeavour to respond to your query within ten working days there may be occasions where it takes a little longer.

S'preevaadjagh yn ghaghteraght post-l shoh chammah's coadanyn erbee currit marish as ta shoh coadit ec y leigh. Cha nhegin diu coipal ny cur eh da peiagh erbee elley ny ymmydey yn chooid t'ayn er aght erbee dyn kied leayr veih'n choyrtagh. Mannagh nee shiu yn

enmyssagh kiarit jeh'n phost-l shoh, doil-shiu magh eh, my sailliu, as cur-shiu fys da'n choyrtagh cha leah as oddys shiu. Gura mie eu.

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Blein ny Gaelgey – Year of the Manx Language 2026

The Year of the Manx Language is a year-long, island-wide celebration of the Manx language. The Year is for everybody – Manx speakers, people who don't know any Manx yet, people who call the Isle of Man home, and visitors to these shores. It will be fun and accessible, and provide ways to engage for everyone!

AIMS



To promote a positive image of Manx



To increase participation in and usage of Manx



To inspire creativity & innovation and establish a lasting legacy for Manx

The Year is organised by the Manx Language Network, Jeebin, a network of people working for the language.

Manx is an important part of the Island's culture and Biosphere, and has been growing in popularity. We are really excited to have a whole year of celebrations where anyone can get involved.

We're encouraging everyone to participate in the year, whether it's:

- holding your own Manx themed events
- attending events listed on yearofmanx.im
- increasing your use of Manx
- finding out about how Manx can benefit your business or organisation
- creating something using Manx
- your own idea!

Email us if you want to chat through any ideas – we're here to help: info@yearofmanx.im

We'd be delighted to see you at a special Year of the Manx Language community launch and info session at the Cooish Manx Language Festival at Peel Methodist Church on **Saturday 8 November** 11am-4pm. We will be giving a **short formal presentation** between 1pm and 1.30pm which will include time for questions and ideas.

Check out our website: <https://yearofmanx.im>

Remembrance Events in Onchan

Saturday 8th November Children's Poppies Service

At 10:00am at the Memorial in St Peter's Church Yard the children from the three Onchan schools will come together with parents and friends to lay wooden crosses each with a name of a person from the District who gave their lives during various conflicts.

Sunday 9th November Remembrance Sunday

There will be a short service and wreath laying ceremony at Onchan War Memorial, with a 2 minute silence. Maroons will be fired from The Rec behind the Commissioners Office at 11:00am and 11:02am to mark the start and end of the 2 minute silence.

The Annual Remembrance Sunday Service will be conducted at St Peter's Church at 9:45 am

Tuesday 11th November Remembrance Day

At 10.45am there will be a short service at Onchan War Memorial with a 2 minute silence. A child from each of the Onchan Primary Schools will also read the Village Memorial Poem.

Maroons will be fired from The Rec behind the Commissioners Office at 11:00am and 11:02am to mark the start and end of the 2 minute silence.



APPENDIX II.2.

Remembrance Sunday

Sunday 9th November

There will be a short service and wreath laying ceremony at Onchan War Memorial, with a 2 minute silence. Maroons will be fired from The Rec behind the Commissioners Office at 11:00 am and 11:02 am to mark the start and end of the 2 minute silence.

The Annual Remembrance Sunday Service will be conducted at St Peter's Church

- 9:35 am The Church Service is preceded by a parade to St Peter's Church, which starts from behind the premises of the Manx Co-op, and those taking part usually gather there.
- 9:45 am The parade processes from Elm Tree Road to St Peter's Church.
- 9:50 am Church Service is held.
- 10:42 am Depart St Peter's Church and walk to the Onchan War Memorial for a short service and wreath laying ceremony.
- 10:50 am At the War Memorial the names will be read out and the last post played.
- 11:00 am 2 minute silence followed by the playing of the Reveille
Readings by children from the 3 Onchan Schools and a
Wreath laying ceremony will take place
A few words will be said by the Royal British Legion Onchan Branch.

Refreshments will be served at Onchan Methodist Church.



Alyson Crellin

To: Admin
Subject: FW: Local Government (Amendment) Bill 2023 - Clauses Stage
Attachments: Chief Minister Local Government (Amendment) Bill 2023 - Clauses Stage.pdf

From: [REDACTED]

Sent: 30 October 2025 16:40

To: [REDACTED]

Cc: [REDACTED]

Subject: Local Government (Amendment) Bill 2023 - Clauses Stage

Dear All

For information, I attach a copy of a joint letter from the Leader and Chief Executive of Douglas City Council, which has been sent to the Chief Minister in relation to the above subject.

It has also been copied to Members of the Legislative Council and the Douglas MHK's.

With kindest regards,

[REDACTED]
Douglas City Council
City Hall, PO Box 2, Douglas, Isle of Man
IM99 1AD

e-mail - [REDACTED]
Phone [REDACTED]
www.douglas.gov.im

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Douglas

Douglas City Council

Miss K. Rice
Chief Executive Officer
Douglas City Council
City Hall
Ridgeway Street
IM99 1AD
Email: [REDACTED]

Councillor Mr D.R Watson
Leader
Douglas City Council
City Hall
Ridgeway Street
IM99 1AD
Email: [REDACTED]

30th October 2025

Dear Chief Minister

Ref: 2025/Local (Government Amendment) Bill 2023

I am writing to you following the decision at Legislative Council Evidence Stage proceedings held on 28th October 2025 when a Member of Legislative Council, Honourable Member Mr. Clueit requested Douglas City Council to contribute to the Clauses Stage in relation to: -

- Vetting of Candidates for local authority elections and
- Politically restricted posts to ensure political neutrality

The Council will be forwarding additional information on these aspects as soon as possible.

In addition, Local Authorities would like Clause 5 removed completely however we were also asked to contribute to any potential modifications to alleviate uncertainty by ensuring: -

- Safeguards are implemented in primary legislation;
- Access to financial support is included such as grants for services, plant and equipment; and a
- Majority vote is required in Tynwald when a Minister is recommending any public tasks/services that Government intends to give to Local Authorities.

We are therefore asking you as Chief Minister to give your commitment that during the Clauses Stage of the Local Government (Amendment) Bill 2023 that Douglas City Council and other Local Authorities are allowed to contribute to these important matters, and that reasonable time is allowed for this to happen.

Continued/.....

/2.

We understand that Clauses do not have to be taken in order, so the Council requests that Clause 5 should be delayed for at least 3 months to allow for proper consultation with Local Authorities on the safeguards, in line with the intention expressed by the DOI Minister that she genuinely wished to engage and consult with us on this matter.

Thank you for your assistance on this and we look forward to hearing from you.

Yours sincerely



Councillor Mr Devon Watson
Leader of the Council



Miss Kathleen Rice
Chief Executive Officer



MEMORANDUM

Memorandum to:	Board of Onchan District Commissioners
Reporting Officer:	Housing Manager
Date of the Meeting:	3 rd November 2025
Subject:	Quarterly Standards of Performance Data – Quarter 2
Public or Private Document:	Public

Introduction:

The performance standards offer an overview of how the public housing sector is performing, using a select group of Key Performance Indicators (KPI) that serves as benchmarks commonly applied across public sector housing.

This approach highlights opportunities for improvement, identifies areas which require corrective action, and points to performance aspects that may require wider reform. These quarterly statistics are submitted to the Department, which reviews the data and engages with housing providers individually as needed.

Previously Considered by the Board:

The report is considered on a rolling quarterly basis.

Supporting Information:

To comply with Part 1 Section 4A of the Local Government Act 1985 (sub-sections 1,2, and 3) which lays out the requirements for Local Authorities to achieve the minimum standards of performance as specified by the Department of Infrastructure.

Standing Orders:

Schedule B – Housing

Resource Impact:

None – for information only.

Financial Impact:
None.
Legal and/or Insurance Impact:
To comply with requirements of statute and policy.
Equality Impact:
Not applicable.
Climate Change Impact:
Not applicable.
Consultation with Others:
Consultation with: • Chief Finance Officer • Housing Manager • Property Maintenance Manager • Housing Officer
General Data Protection Regulations and/or Confidentiality Impact:
Not applicable.
Appendices:
Appendix A – Report showing 2025/26 quarter 2 figures, along with comparative figures for the previous three years. Appendix 1 – KPI Summary Report Appendix 2 – Quarterly standards of performance Data 2025/26

For Members Information.



A.S. Gale (Mrs) CIH(5), CIHCM, CMgr MCMH
Housing Manager

MEMORANDUM

To:	ONCHAN DISTRICT COMMISSIONERS
From:	HOUSING MANAGER
Ref:	QUARTERLY STANDARDS OF PERFORMANCE DATA
Date:	28th October 2025

Dear Commissioners

... The statistics for the second quarter 30th June 2025 to 28th September 2025, are attached at Appendix 2,
 ... with the KPI summary report detailed at Appendix 1.

Summary of Quarter End:

Quarter 2	Trend from prev year	2025/26	2024/25	2023/24	2022/23
ARREARS					
Rent Arrears	↑	£78,284.67	£76,779.43	£113,409.68	£82,368.50
Number of accounts in arrears	↓	162	190	285	190
REPAIRS					
Responsive repairs raised	↑	142	135	93	96
Responsive Repairs	↑	£93,462.52	£81,959.74	£65,188.98	£24,525.30
VOIDS					
Number	↓	9	10	6	16
Void repairs	↓	£74,711.79	£95,149.86	£60,322.43	£55,070.75
Number weeks void	↓	4.7	9.3	9	12.5
Cyclical and Planned Maintenance					
Cyclical Maintenance	↓	£20,148.98	£23,654.07	£12,547.70	£12,122.90
Planned Maintenance	↑	£57,086.60	£243.00	0	£3,145.97
TOTAL MAINTENANCE COSTS					
Total Maintenance Costs	↑	£245,409.89	£201,006.67	£130,059.11	£94,864.92

Rent Arrears - The figures indicate 162 accounts in arrears, and advise that the majority of the cases are actively being managed with appropriate repayment plans in place.

Continued /2

Appendix A

2

Quarterly Standards of Performance Quarter 2 2025/26 Onchan District Commissioners

Planned Maintenance - The planned maintenance figures as a result of the project for installing thermostats in general housing.

Regular Reporting - For Members information, the dates for the quarters are detailed below, along with suggested Board reporting dates:-

Quarters	Dates	Deadline for submission to DOI	Suggested reporting to Board
Q1	April, May & June	30 th July	By last meeting of the Board in July
Q2	July, August, September	30 th September	By the last meeting of the Board in September
Q3	October, November, December	30 th January	By the last meeting of the Board in January
Q4	January, February, March	30 th April	By the last meeting of the Board in April

Report submitted for Members' information.



A.S. Gale (Mrs) CIH(5), CIHCM, CMgr MCMH
Housing Manager

29/10/2025

QUARTERLY PERFORMANCE FIGURES 2025-26

Onchan District Commissioners

INDICATOR	Quarter 1		Quarter 2		Quarter 3	Quarter 4	Average
Anticipated rental income collected (Target >95%)	101.5%	✓	101.5%	✓			
Overdue rental payments "arrears" (Target <2.5%)	2.6%	!	2.8%	!			2.7% !
Rental loss from empty properties (Target <2%)	0.8%	✓	0.8%	✓		0.8% ✓	##### ##
Proportion of stock vacant (Target <2%)	0.8%	✓	0.6%	✓			
Proportion of emergency repairs completed within target time of 24 hours (Target >100%)	100.0%	✓	100.0%	✓			
Proportion of urgent repairs completed within target time of 7 working days (Target > 95%)	100.0%	✓	100.0%	✓			
Proportion of routine repairs completed within target time within 28 days (Target >90%)	93.5%	!	97.2%	✓			
Proportion of standard voids completed within 5 weeks (Target >90%)	100.0%	✓	100.0%	✓			
Proportion of major voids completed within 12 weeks (Target >90%)			100.0%	✓			
Proportion of anticipated maintenance spend in quarter (Trend data only)	100.12%		109.06%				
Total number of new housing allocations transferees and off waiting list (Trend data only)	6		6				
Average time for relet from maintenance sign off (Trend data only)	0		0				
Total on housing waiting list (Trend data only for those providers not within shared list environment)	129		129				
Proportion of surveyed tenants who were satisfied with their management service (Target 100%)							
Proportion of surveyed tenants who were satisfied with their repairs service (Target 100%)							

Quarterly Standards of Performance Data 2025-26

Housing Authority: Onchan District Commissioners

Contact Andrea Gale, Housing Manager

675564

Guidance Notes

Performance Area: Finance										
Area sub-category	Ref	Standard of Performance	Total Quarter 1		Total Quarter 2		Total Quarter 3		Total Quarter 4	
Rental Income	F1	Total gross income of rent collected	£702,798.08	Reason for adjustment	£702,791.92	Reason for adjustment		Reason for adjustment		Reason for adjustment
	F2	Value of rental adjustments in last quarter other than lodgers or FTT	£0.00		£0.00					
	F3	Value of increased rental from FTT reviews	£14,879.98		£16,954.08					
	F4	Total gross income of increased rent collected	£14,879.98		£16,954.08		£0.00		£0.00	
Arrears	F5	Total number of accounts in arrears	155		162					
	F6	Total value of accounts in arrears	£72,574.62		£78,284.67					
	F7	5 highest values of accounts in arrears		Action in place		Action in place		Action in place		Action in place
		1	£5,637.12	Repayment plan	£5,637.12	Payment due shortly				
		2	£5,462.05	Court Action	£5,462.05	Court Action				
		3	£3,632.45	Repayment plan	£4,585.86	Court Action				
		4	£3,555.45	NTQ	£3,614.88	Repayment plan				
		5	£3,406.28	Court Action	£3,406.28	Court Action				
	F8	Total value of five highest accounts in arrears	£21,693.35		£22,706.19		£0.00		£0.00	
Reactive Void rent loss	F9	Total reactive void rental loss - IMMEDIATE	£0.00		£0.00					
	F10	Total reactive void rental loss - STANDARD	£4,435.11		£4,460.18					
	F11	Total reactive void rental loss - MAJOR	£907.70		£981.12					
	F12	Total reactive void rental loss - REFURBISHMENT	£0.00		£0.00					
	F13	Total reactive void rent loss	£5,342.81		£5,441.30		£0.00		£0.00	
Planned Void rent loss	F14	Total void rental loss - redevelopment/refurbishment								
	F15	Total void rental loss - pending demolition								
	F16	Total void rental loss - stock management								
	F17	Total planned void rent loss	£0.00		£0.00		£0.00		£0.00	
Running Totals										
£1,405,590.00										
£31,834.06										
£31,834.06										
£10,784.11										
Should be prearranged between the Department and the provider.										
Performance Area: Maintenance and Repairs										
Area sub-category	Ref	Standard of Performance	Total Quarter 1		Total Quarter 2		Total Quarter 3		Total Quarter 4	
Responsive Repairs	M1	No. of emergency repairs raised	3		5					
	M2	No. of emergency repairs completed on time (within 24 hours)	3		5					
	M3	No. of urgent repairs raised	15		17		0			
	M4	No of urgent repairs completed on time (within 7 days)	15		17					
	M5	No. of routine repairs raised	77		142					
	M6	No of routine repairs completed on time (within 28 days)	72		138					
Void Repairs	M10	No. of STANDARD (5 week) voids	6		7					
	M11	No of standard void repairs completed on time (within 5 weeks)	6		7					
	M12	Average weeks void	4.1		4.7					
	M13	No. of MAJOR (12 week) voids	0		2					
	M14	No of major void repairs completed on time (within 12 weeks)	0		2					
	M15	Average weeks void	0		9.5					
	M16	No. of REFURBISHMENT (>12 week) void repairs	0		0					
	M17	Cost of refurbishment void repairs	£0.00		£0.00					
	M18	Average weeks void	0		0					
Maintenance Expenditure	M19	Total cost of COMPLETED cyclical maintenance (per quarter)	£14,462.78		£20,148.98					
	M20	Total cost of COMPLETED planned maintenance (per quarter)	£77,472.00		£57,086.60					
	M21	Total cost of COMPLETED responsive repairs (per quarter)	£67,703.07		£93,462.52					
	M22	Total cost of COMPLETED void maintenance (per quarter)	£65,656.58		£74,711.79					
	M23	Total cost of all completed maintenance activity	£225,294.43		£245,409.89		£0.00		£0.00	
Void property repairs	M24	Number of property voids completed (at quarter end)	6		9					
Void properties	M25	Number of empty properties (at quarter end)	4		3					
Adaptations	M26	Number of requests for adaptations in quarter	14		8					
	M27	Number of adaptations undertaken quarter	10		6					
£470,704.32										
Performance Area: Estate and Tenancy Management										
Area sub-category	Ref	Standard of Performance	Total Quarter 1		Total Quarter 2		Total Quarter 3		Total Quarter 4	
Relets	T1	Number of allocations from Housing Waiting List	5		6					11
	T2	Number of transfers through mutual arrangements	0		0					
	T3	Number of transfers for upsize	0		0					
	T4	Number of transfers for downsize	0		0					
	T5	Number of transfers for health/welfare reasons	1		0					
	T6	Total number of new allocations from transfers	1		0		0		0	1
	T7	Average time for relet from maintenance sign-off (calendar days)	0		0					
	T8	Number of internal to authority appeals against new tenancy decisions	0		0					
	T9	Number of internal to authority appeals against reviewed (FTT) tenancy decisions	0		0					
Reason for appeal(s):										
HWL Applications										
HWL by property type required										
	T10	4+ Bedrooms	0		0					
	T11	3 Bedrooms	5		5					
	T12	2 Bedrooms	38		38					
	T13	1 Bedrooms	42		43					
	T14	Sheltered Housing unit	38		42					
	T15	Disable or specialist housing type	1		1					
	T16	Total number on housing waiting list	86		87		0		0	
	T17	Total number on waiting list single no children	52		54					
	T18	Total number on waiting list single with children	24		24					
	T19	Total number on waiting list couple no children	5		4					
	T20	Total number on waiting list couple with children	5		5					
Tenancy Issues	T21	Number of NTQ issued for breach of rent arrears	2		0					
	T22	number of NTQ issued due to review of FTT	0		0					
	T23	Number of NTQ issued for anti social behaviours	0		0					
	T24	Number of Possession Orders obtained for breach of rent arrears	0		0					
	T25	Number of Possession Orders obtained due to review of FTT	0		0					
	T26	Number of Possession Orders obtained due to anti social behaviours	0		0					
	T27	Number of Evictions carried out for breach of rent arrears	0		0					
	T28	Number of Evictions carried out for reason other than breach of arrears	0		0					
Performance Area: Tenant Satisfaction										
Area sub-category	Ref	Standard of Performance	Total Quarter 1		Total Quarter 2		Total Quarter 3		Total Quarter 4	
Tenant Satisfaction	S1	Number of new tenants visited								
	S2	Number of tenant surveys issued in period	0		0					
	S3	Number of tenant surveys returned in period	0		0					
	S4	Number of tenants satisfied with housing management activity	0		0					
Responsive Repairs	S5	Number of repair surveys issued in period	0		0					

	S6	Number of repair surveys returned in period	0		0			
	S7	Number of tenants satisfied with maintenance activity	0		0			
Complaints	S8	Number of new complaints received in period	0		0			
	S9	Number of complaints resolved in period	0		0			
Performance Area: Older Persons Provision								
Area sub-category	Ref	Standard of Performance	Total Quarter 1	Total Quarter 2	Total Quarter 3	Total Quarter 4		
Relets	O1	Number of allocations from private home owners	0	0				
	O2	Number of allocations from private rental	1	2				
	O3	Number of allocations from public sector rental	1	1				
HWL Applications		HWL by age group & household status	43	42	0	0		
	O4	Total of Single - Age < 70	6	6				
	O5	Total of Single - Age 70 - 85	18	18				
	O6	Total of Single - Age > 85	8	7				
	O7	Total of Couples - Age < 70	4	4				
	O8	Total of Couples - Age 70 - 85	5	5				
	O9	Total of Couples - Age > 85	2	2				
Performance Area: Fixed Term Tenancies								
Area sub-category		Rent on different terms	Total Quarter 1	Total Quarter 2	Total Quarter 3	Total Quarter 4		
FTT Renewals	Ref	Number of tenancies by rent uplift type						
	P1	10% rent uplift	7	8				
	P2	20% rent uplift	10	11				
	P3	30% rent uplift	5	5				
	P4	40% rent uplift	6	6				
	P5	50% rent uplift	2	2				
	P6	60% rent uplift	0	0				
	P7	70% rent uplift	1	2				
	P8	80% rent uplift	0	0				
	P9	90% rent uplift	0	0				
	P10	100% rent uplift	2	2				
	P11	Market Rent uplift	0	0				
	P12	Total number of tenancies with a rent uplift	33	36	0	0		
Total FTT	P13	Total number of fixed term tenancies	261	266				
Total ended FTTs	P14	Total number of tenancies that were not renewed	0	0				