

Heywood Court

Today's NEWSLETTER

Hello everyone,

A number of concerns were raised recently, and this newsletter is to update you.

Please report any issues you have direct to the Sheltered Housing Co-Ordinator's (Julie Tel: 485867 and Jenny Tel: 206618.)

Outside Pathways

Pathways in the grounds are in the process of being cut back, along with the pathway to the post box.

Bin Stores

Cleaning of the area is to be arranged, and the request for new doors is being investigated.

Wi-Fi

There is no update to report on the installation of fibre optic cables to the complex. Manx Telecom will inform the Authority as and when this is possible.

Water Fountain

After receiving a complaint, the blockage to the pump was cleared and the fountain is working.

Tumble Dryer

The reservoir has been by-passed and the water from drying your clothes goes straight to the drain.

Ventilation Grids

The ventilation grids in the laundry room and the hairdressing salon will be cleaned.



Commissioners Surgery

**Next Meeting
6th December 2022**

This Surgery is open to all residents at the Complex who are welcome to attend.

- Please be respectful of other people's views as they may differ from your own.
- You do not have to speak during the round robin discussion.
- You may speak with a Commissioner one to one after the meeting.

**Communal Lounge
2.00 p.m. to 3.00 p.m.**

**COVID-19 Vaccine
Autumn Boosters**

- Residents and staff in older adult care homes
- Frontline health and social care workers
- People aged 50 and over
- People aged 5-49 in a clinical risk group
- Household of immunosuppressed people
- Carers aged 16-49



For more information please visit
covid19.gov.im

**A fallen leaf is
nothing more than
a summer's wave
goodbye**



Onchan District Commissioners

**Enquiries: (01624) 675564
Out of hours: (07624) 493314**



Weekday Mornings
8.30 a.m. to 1.30 p.m.

Julie - Tel: 485867



Monday to Thursday Afternoons:
1.00 p.m. to 5.00 p.m.
Friday Morning
8.30 a.m. to 1.30 p.m.

Jenny - Tel: 206618

SHELTERED HOUSING CO-ORDINATOR ROTA

(Green is Springfield Court)
(Orange is Heywood Court)

Day	Morning (8.30 a.m. - 1.30 p.m.)	Afternoon (1.00 p.m. - 5.00 p.m.)
Monday	Julie Flynn-Jones	Jenny Hill
Tuesday	Julie Flynn-Jones	Jenny Hill
Wednesday	Julie Flynn-Jones	Jenny Hill
Thursday	Julie Flynn-Jones	Jenny Hill
Friday	Julie Flynn-Jones	
	Jenny Hill	

Emergency Out of Hours Number: Telephone 493314

Please note that Adorn Domiciliary Care operate 24 hour monitoring.

PATIO FURNITURE

Please note that the patio furniture will be placed in storage for the winter months.

Please note that the Sheltered Housing Co-Ordinators will also float between the two complexes during their shift as and when the need arises .

SECURITY

If you open a communal window, skylight or door, please close it when you are leaving the area.

Please ensure that your visitors close the entrance door when they leave the Complex at night.

Parking Bays at Heywood Court

The parking bays at Heywood Court are covered under the Onchan Off-Street Parking Places Order 2021 as follows:

- Parking Disc - Monday to Saturday (All Hours)
 - 4 hours in any 8 hour period with no return for 4 hours
- Parking Permit - As specified on the parking permit.

QUERIES RAISED

Please be assured, that issues which you report to the Sheltered Housing Co-Ordinators are forwarded to the correct departments for their attention.

Unfortunately due to financial constraints, works are considered and prioritised for the needs of both general and sheltered housing and may not be undertaken immediately.

It is noted that many of the items discussed at the Commissioners' Surgery are repeat items, which have already been discussed and updated to residents.

If you are not happy with the response you are receiving, please contact:

Andrea - Housing Manager Tel: 646192.

John - Property Maintenance Officer Tel: 693652



Hop-tu-naa, Hop-tu-naa,
Jinny the witch flew over the house to get the stick to lather the mouse.
Hop-tu-naa, Hop-tu-naa
Your mother's gone away and she won't be back until the morning.