

Heywood Court

Today's NEWSLETTER

Hello everyone,

It is appreciated that the cost of living crisis may be having an impact on residents, and should you have any money worries, please reach out to check you are receiving all the benefits and support you are entitled to. Further information can be found at <https://costoflivingsupport.gov.im/>

Heating Thermostats

As part of our commitment to improve the energy efficiency of our homes. Heating thermostats have been wired in to your property. This will give you the ability to control your own heating.

No meters are being installed, the reason for the thermostats is to try and reduce consumption of heating oil through out the Complex but it will not restrict the use to any tenant.

Periodic Electrical Inspections

As part of a planned maintenance programme we have now completed the periodic inspections for the flats.

Maintenance Schemes

Window replacement - A scheme is being planned to replace the windows at the Complex. Once this has been approved, you will be contacted further.



Fire Safety Chat

A fire safety chat was held on 17th April 2023, and was a good opportunity for the team to answer any questions you may have had.

If you still have questions please contact us direct.

Staff News

Property Maintenance Manager

We are very pleased to announce that John Bowness has been promoted to Property Maintenance Manager, and wish him well in his new role.

Sheltered Housing Co-Ordinator

Recruitment Process is well underway, and hopefully we will be able to introduce a new member of staff to you soon.

OUT OF HOURS MAINTENANCE

All Commissioners emergency maintenance services are available outside office hours

Telephone:
(07624) 493314



Onchan District Commissioners

Enquiries: (01624) 675564
Out of Hours: (07624) 493314

email: housing@onchan.org.im
website: www.onchan.org.im



Weekday Mornings
8.30 a.m. to 1.30 p.m.

Julie - Tel: 485867

Home Contents - Keep you covered



Home contents insurance helps to protect the possessions which are valuable to you. No matter how careful you are, there's always a risk that your belongings could be broken, damaged or stolen.

For your information, the Building is covered by insurance provided by Onchan District Commissioners.

You are recommended to take out home contents insurance which can help provide you with peace of mind that your belongings are protected.

Sight Matters - Pathway

The cut through the hedge on the boundary of the gardens of Heywood Court, and installation of pathway which was going to join Sight Matters with Heywood Court is now not going ahead.

Sight Matters are no longer able to fund the project, and have also identified safety concerns where the path enters into Sight Matters Car Park.

Onchan District Commissioners are also not in a position to fund the project and make any changes to resolve the safety concerns. This project was purely ran by Sight Matters and has no financial implications on the Authority.

Reporting Issues

Please be assured that issues you report to the Sheltered Housing Co-Ordinators are forwarded for attention. If you are unhappy with the response, please contact:



Housing Manager Andrea: Tel: 646192
Property Maintenance Manager John: Tel: 693652



email: housing@onchan.org.im

WARDEN CALL SERVICE

The monitoring service is in operation 24 hours a day.

In the event of an emergency, please do not hesitate to pull the emergency cord and call 999 if you are in need of urgent medical assistance.

Commissioners' Surgery - Date to be announced

This Surgery is open to all residents at the Complex who are welcome to attend.

- Please be respectful of other people's views as they may differ from your own.
- You do not have to speak during the discussion.
- You may speak with a Commissioner one to one after the meeting.



Published by
Onchan District Commissioners